



June 9, 2017

Donald Parker
RSD Construction
664 NE Terry Circle
Hillsboro, OR 97124

Dear Don,

It is an honor and a pleasure to write a reference letter for RSD Construction.

As someone with a long history within the construction industry, I know how difficult it is to provide exceptional service along with a superlative finished product. RSD delivers both in abundance. From the moment of initial consultation to the review of final invoices, RSD maintains an open channel of communication and a collaborative approach to the pursuit of client interest. Always cost-conscious, yet fixated upon quality, the blend of insight, guidance and open-mindedness that RSD brings to table are quite unique – To have it packaged with good humor and deep personal sensitivity is remarkable beyond my ability to articulate.

Although we have worked with RSD on a number of projects, both as clients and as interlocutors for the home buyers and sellers we represent, our most recent engagement with RSD typifies them all. We purchased an industrial style loft in Orenco Station and set about renovating and remodeling from floor to ceiling. RSD was intimately involved in every step of the process, helping us to coordinate even those elements of the work that were pruned out of the general scope. As with most such projects, the target moved occasionally as my wife and I adjusted our plans or developed ideas that had been embryonic at the outset – With each zig and every zag, RSD was there to patiently await our modified instructions and to incorporate them cost-effectively into the whole. Although I'm embarrassed by having failed to capture any "Before" pictures, the attached "After" shots should testify to the quality of finish work that RSD brought to bear.

As someone who regularly says, "Just call Donnie at RSD – He'll take care of you," to clients of every stripe with construction needs of any type, I'm proud to be associated with the work that you do and the customer experience that it engenders. I would be happy to speak with any prospective client of yours in order to detail our experiences and to encourage their engagement with RSD.

Wishing you all the best,

A handwritten signature in dark ink, appearing to read 'M Crile', written in a cursive style.

Matt Crile
Owner
Windermere West